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## Outside The Box IT Solutions



Managed  Services

Business  
simplifying



Making **Technology**  
Work For Business

### Outside The Box Thinking

**Outside The Box IT Solutions** are your 100% locally owned and operated IT Services Company for your Business. Right down to Small Office or Home Office.

With over 20 years IT services experience, our professionalised service is focused on you the customer, giving you direct access to local IT experts first time, every time.

We work to understand your business objectives and build an IT environment that supports your Business needs.

**Put our service to the test.  
Contact us for a free consultation today.**

consulting  
sales  
support





# be active with IT effective technologies for business success

## Outside The Box IT Services

Outside The Box IT Services have been designed to be extremely flexible so we can integrate in with your existing and future business requirements. Whether your needs are for On Demand IT Services, installation, configuration & support of devices, servers, software applications or simple break fix IT needs, all the way to our Managed IT Services. We have the solution for your business.

Outside The Box will take care of routine tasks and help optimise your office IT environment. This will free up your time and resources, and will help your business grow for the future.

### What is Managed Services?

Outside The Box will take care of the ongoing day to day responsibility for monitoring, managing and problem resolution for selected IT systems and support, letting you concentrate on what is most important, **your business**. Pricing will be at a fixed per user /per server rate allowing you to control your monthly IT budget.

Outside The Box will perform an initial no obligation assessment of your current IT environment and requirements to help you decide what services best suit your needs.



Managed IT Services

Service On Demand

Networking

Cloud Solutions

Support

# BE ACTIVE with IT

## Managed IT Services

### Managed IT Services – Remote & Local

Managed Servers  
Managed Desktops  
Managed Devices  
User Support / Help Desk  
Preventive Maintenance  
Print Support  
Data Protection & Backup  
Email Management

## Networking

### Networking & Internet

Office Network Setup & Configuration  
Secure Wi-Fi Setup & Configuration  
Remote Access

## Service On Demand

### Service on Demand & Pre Paid Packages (Block Hours per month or year)

Windows Server Setup & Configuration  
Desktop (Windows/Linux/Apple) Setup & Configuration  
Microsoft Hyper-V - Virtual Machine/s Setup & Configuration  
Microsoft Exchange Server Setup & Configuration  
General Email Setup & Configuration (Mobile & Desktop)  
Virus Protection & Removal  
Hardware & Software Upgrades

## Cloud Solutions

### Cloud & Infrastructure

Private Cloud  
Hosted Email & Exchange  
Hosted Desktops using Citrix and Terminal Server  
Hosted Backup Services  
Hosted SharePoint Portal??  
Hosted IIS and Apache? (Web hosting)?  
Server Colocation

## Support

### User Support

Phone Support—Help Desk  
Online Support - Ticketing System  
Remote Login VPN Support (Team Viewer)  
Onsite Support

## flexible solutions for your business needs

